

ntss

SAFETY • FIRE • ENVIRONMENT

QUALITY POLICY

EN ISO 9001

REVISION

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QUALITY POLICY

At NTSS, our aim is to provide reliable, sustainable, and internationally compliant solutions to our clients through our training and consultancy services in occupational health and safety, fire safety, risk management, and management systems, while preserving and enhancing our distinguished reputation and position in the sector at a global level.

To achieve this, NTSS:

- Preserves and strengthens its corporate reputation and distinguished position in the sector, continuously improving its quality approach;
- Accurately identifies customer needs and expectations and delivers the most appropriate, practical, and cost-effective technical solutions;
- Plans and controls its activities to ensure effective, systematic, and efficient execution;
- Fully complies with all applicable national and international legislation, standards, and other requirements;
- Attracts, develops, and effectively utilises highly competent and experienced professionals;
- Develops up-to-date, innovative training content, technical solutions, and methodologies based on international best practices;
- Closely monitors scientific and technological developments and continuously improves the quality of its services;
- Aims to be a leading and reference organisation in the sector through research, development, and a culture of continuous learning;
- Promotes teamwork, enhances employee engagement, and ensures that business partners align with NTSS's quality principles;
- Establishes measurable objectives and ensures the implementation, maintenance, and continual improvement of its integrated management system (quality, occupational health and safety, environment, and education).

At NTSS, quality is not only an objective but a core element of our corporate culture and a shared responsibility of all employees and top management.

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